

SLIPSAFETY SERVICES

Guaranteeing you safer,
cleaner floors.

Charities Safety Group presentation, June 2019



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Slips vs trips vs falls



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The basics: why does a slip happen?

A heel striking a floor
produces friction

Enough friction and you
won't slip

Insufficient friction and you
may slip



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Slips cause a lot of claims



In our experience:

- 33%+ of claims by volume
- 33%+ of claims by value
- Average claim cost: c.£10,000

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Every hour, a slip causes a broken bone



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Slips result in huge human cost



**300,000+
admissions**

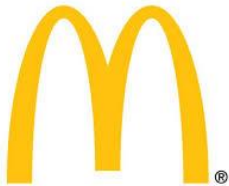
**1.5m+
bed days**

Source: NHS Hospital Episode Statistics 2017/18



Slips cost businesses vast sums

In order to cover the £10,000 cost of a slip, these companies would need to sell an additional...



18,587

TESCO



239,808



128,254

**Mitchells
& Butlers**



3,472

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Uninsured costs are 10-12x the claim



Insurance cost: £10k

Total cost: £125k

Admin

Legal

Staffing

Reputation

Loss of business

Etc

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What senior H&S professionals tell me



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So, why are slips an ongoing issue?

1) Perception issue

2) “Slips, Trips and Falls”

3) Risk to almost every building type

4) Poor understanding of the topic

5) Unclear and insufficient legislation

6) Systemic cost pressure on front-line defences

7) Therefore, most environments are unsafe

8) Demographics mean it will worsen

As an example, hotel hot spots...



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Environments have specific issues



Washrooms:

- Constant potential to get wet, but...
- Tend to be dealt with like “dry” environments e.g. poor floor choice
- Only checked periodically
- No CCTV
- Hand dryers splashing water onto the floor

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There are Six Sources of Slips



Which can be controlled and in what circumstances?



Example of details: cleaning

Points to consider include:

- Frequency
- Method
- Chemical, which kind, or not
- Client-led specification
- Timing (e.g. daytime or overnight)
- Cleaning for aesthetics vs cleaning for safety
- Looks clean but slippery
- Shiny vs safe
- Some floors slippery irrespective of cleaning – whose responsibility is that?

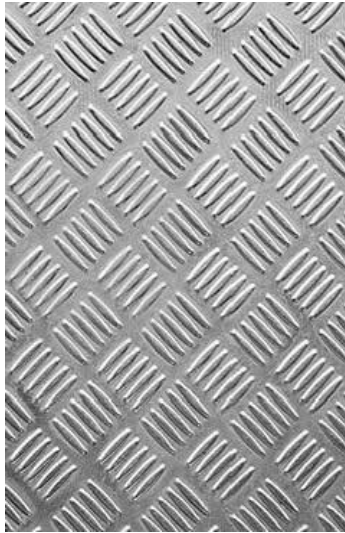
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What is a slip-resistant floor?

Remember, the floor is always relevant



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You can quantify slip risk



If you don't measure it,
you can't manage it!

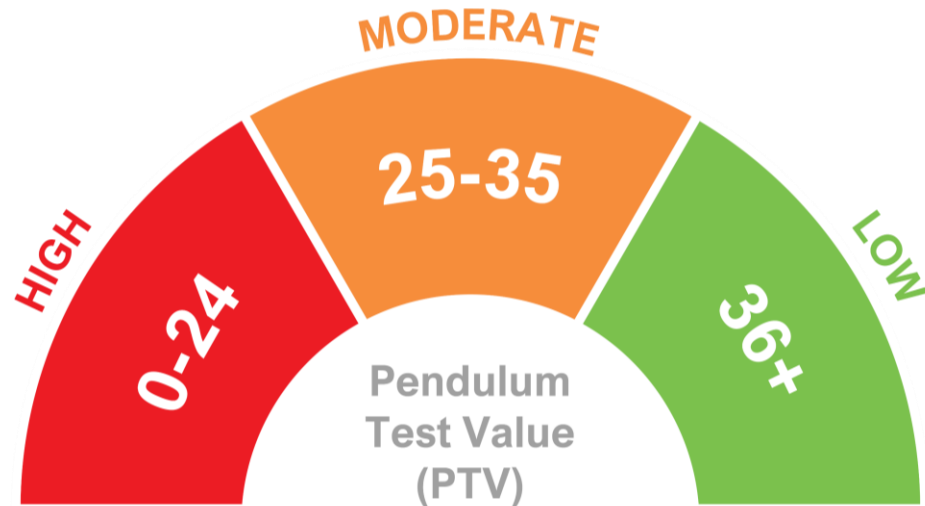
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HSE cites three slip potential categories

Slip Potential



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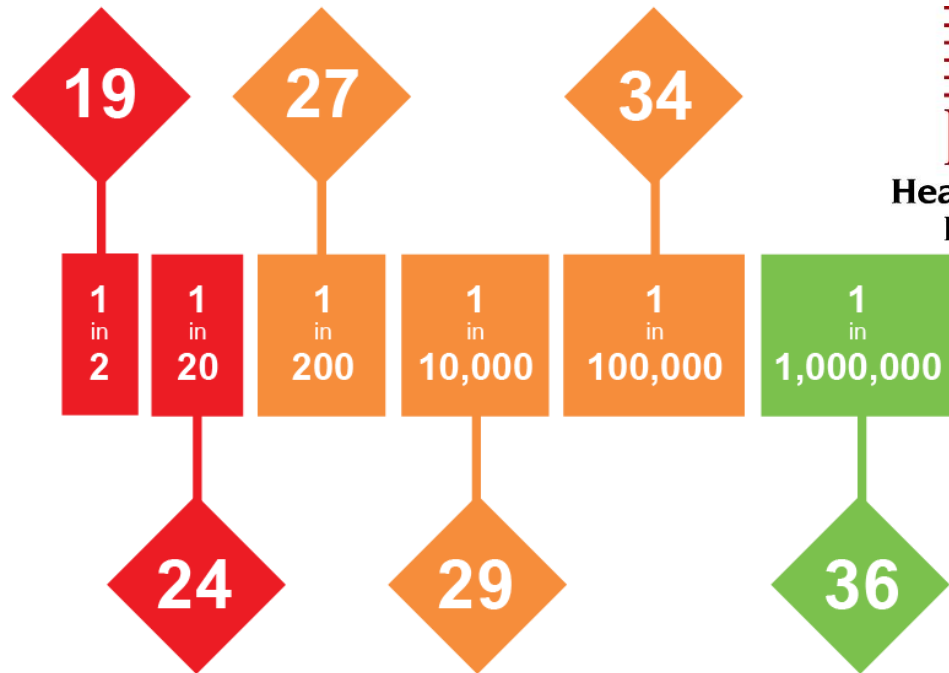


Pendulum results correlate to risk

Pendulum
Test Value (PTV)

**Accident
Risk Exposure**

Pendulum
Test Value (PTV)



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Real world example: retail

For inherently slippery floors, we can anti-slip treat them to make them safe

Before: 1
in 200 risk
and
unsightly



After: <1
in
1,000,000
risk and
clean



Real world example: leisure

On an inherently slip resistant floor, we can deep clean it to restore slip safety

**Before:
textured
floor but
1 in 200
risk**



**After:
clean and
<1 in
1,000,000
risk**

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Six Steps to Slip Safety



DILIGENCE

- Quantify your floor safety and risk
- Make informed decisions



SAFETY & RISK MANAGEMENT

- Prove you have measurably increased floor safety and thereby reduced risk, day-in, day-out
- Prevent harm and suffer fewer accidents – typically 50%+



COMPLIANCE

- Defend more claims
- Save cost

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Six Slip Safety Successes

50%+



accidents



claims



costs



harm



defensibility



reputation

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The insurer carrot vs the insurer stick



VS.



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How we could help you...

- CPD for your design / FM colleagues – design out issues where you can
- Insurer liaison and assistance – get support and probably to tackle this issue
- Slip testing and consultancy – understand where you actually are and where you could be
- Self-help tool: Slip Safety Scorecard (www.slipsafety.co.uk/scorecard)



Resources



www.slipsafety.co.uk

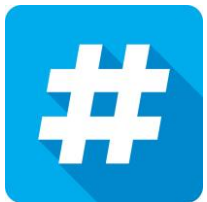


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